



Behaviour Code of Conduct

Fresh Kids encourages a relaxed atmosphere at Holiday Club and aims to promote positive behaviour at all times. We require every parent/guardian and child booking a place to consent to our Code of Conduct agreement, contained below and to help their child to keep the Code of Conduct of behaviour expectations set by Holiday Club.

Child Conduct

- Always try to keep the promises we make in the Code of Behaviour.
- Behave at all times with consideration for others.
- Respect one another and staff, accepting differences of race, gender, ability, age and religion.
- There will be no name-calling or teasing. Only positive dialogue will be allowed. .
- Respond appropriately to reasonable requests at all times.
- Develop your independence by maintaining self-discipline.
- I will be expected to participate in planned activities.
- No physical contact between any members of Holiday Club. This includes hitting, kicking, slapping, sitting on laps, carrying on back or shoulders etc. There will be no threats of physical contact or bodily harm.
- Possessions will only be handled by their owners. There will be no going through other people's belongings. All personal belongings will remain at home with the exception of lunches, snacks, any required changes of clothes, sun block and any medicine. Lunches, snacks and sun block will not be shared.
- Ask for help if needed.
- Enjoy time at Holiday Club.

Holiday Club Sanctions

Staff members practice positive reinforcement and remain professional if they have to enforce sanctions. Such sanctions will be delivered in a calm and collected demeanour.

Level One: Verbal Warning

Level Two: Time Out

Level Three: Loss of Privileges

Level Four: Sent Home

Parents will be informed of poor behaviour in the following ways, dependant on the severity of the behaviour.

- Phone call home to explain actions
- Verbal report of actions that took place at the end of the day

We reserve the right to ask you to collect your child from Holiday Club during the day should the above conditions not be met. We reserve the right to withdraw your child from Holiday Club in severe or persistent cases of poor behaviour at the discretion of the Duty Manager.